

## Case Study

# Gear4music

**ievo** turn the tables on competitive access control systems for Gear4music.

### ACCURACY AND SPEED

Leading retailer of musical instruments and music equipment, Gear4music serve over 200,000 customers from their warehouse and store located outside of York. Having specified Robinsons Integrated Solutions of Harrogate to manage their refurbishment over a six month period, they requested a highly accurate, fast and advanced system to log time & attendance of employees and control multiple door access.

Robinsons demonstrated and tested a number of different solutions to Gear4music, but eventually decided on the **ievo ultimate™** and **ievo micro™** for dual internal and external security. The **ievo** biometric fingerprint readers proved to be the fastest and most accurate of the options presented, and were also the only system to provide seamlessly embedded integration into Paxton Net2 for access control.

Thinking Software was also utilised alongside **ievo** and Paxton to provide advanced time & attendance for employees and payroll information for administration.

### HOW THE SYSTEMS WORK TOGETHER

14 **ievo** biometric fingerprint readers were used in total, comprising of both the *ultimate* and *micro* for internal and external use. The robust *ultimate* reader was used for mainly external doors and the warehouse, where the product would be exposed to weather conditions and also dirt or dust on user's prints.

The *micro* was used for internal doors including offices and the showroom, which is accessible to both employees and the general public. Intricate access levels are used for the showroom where only registered users are granted access after 5pm.

Paxton's market leading access control solution Net2 was used with the readers and through their software, has been linked to an iPad which allows administration to see who is in the building at any one time and where they are. This is very effective for roll call and also fire drills or health and safety inspections.



# RELIABLE. BIOMETRIC. SOLUTIONS.



Rota Horizon, the flexible time & attendance solution from Thinking Software, was used to log over 100 employees' details for working hours, overtime and break length, which provides reliable payroll information. With 14 of the **ievo** readers used throughout the premises, employees can scan in and out on any of the devices.

***"Installing all of these systems together was a very straight forward process. The only real challenge we faced was wiring some of the readers together, but with ievo technical support on-hand, we quickly overcame the issue. Once the users fingerprint data was taken using the ievo desktop registration readers, the system worked first time which was important for the deadline we had to meet"***

Mark Illingworth, Managing Director,  
Robinsons Integrated Solutions

## **AN EASILY MANAGEABLE SOLUTION**

Gear4music IT Manager Daniel Drogie supervised the installation and subsequent management of the access and time & attendance system.

***"One of our key requirements for this refurbishment was choosing a security system that was accurate and could be easily managed once installation was complete. We found that ievo provided the most reliable option for us, because with so many registered employees we needed a solution that could handle a high footfall of users. Combined with expert installation from Robinsons, our complete access / time & attendance system is now manageable in-house and has proven to be very effective for HR and payroll."***

Daniel Drogie, IT Manager,  
Gear4music

If you would like any more information on finding a complete access control system, then please contact one of our sales team.



For more information contact us:



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